

2014 Voltage Model 3950 VIN: 47CFVTV38EC665166

Date of purchase 12/06/14 Camping World Panama City, Florida

Date	Location	Discrepancy	Remedy	My Notes/comments
12/6/14 (PDI) 1.	Camping World P.C., Fl.	Spare tire installed on axle, original matching rim/tire missing.	Installed matching tire/rim.	
2.	Camping World P.C., Fl.	Bass speaker in garage torn from wall mount	Reinstalled speaker.	
3.	Camping World P.C., Fl.	Carpet frayed in master bedroom under slide-out area	Trimmed carpet.	
4.	Camping World P.C., Fl.	Master bedroom slide-out does not retract all the way in.	Re-synchronized slide-out motors.	
5.	Camping World P.C., Fl.	Plastic trim on exterior along bottom edge of master bedroom slide out has dropped down approx. $\frac{3}{4}$ " from original sealant line.	Re-sealed trim.	
6.	Camping World P.C., Fl.	Back-up camera's monitor missing.	Ordered monitor	
7.	Camping World P.C., Fl.	Tool used to lower and raise spare tire missing.	Ordered tool	
8.	Camping World P.C., FL.	Two screws/nails sticking up under roofing membrane.	Added sealant to reinforce membrane.	
9.	Camping World P.C., Fl.	Only one set of keys supplied, and no key fits rear entry door.	Given technician's master key.	
10.	Camping World P.C., Fl.	Safe missing.	Ordered safe	
		These items completed or ordered on 12/6/14		
12/15/14 11.	Camping World P.C., Fl.	Large sections of paint peeling off garage rear ramp/patio door frame.	Repainted entire door frame.	
12.	Camping World P.C., Fl.	Master bedroom slide-out will not retract all the way in flush with wall, rear edge sticks out approx. $2\frac{1}{2}$ ". (repeat)	Adjusted slide-out.	

13.	Camping World P.C., Fl.	Right front rain gutter discharges water directly onto exterior light fixture.	No repair attempted.	
14.	Camping World P.C., Fl.	Interior lighting control panel improperly etched or incorrectly wired, switches do not operate correct lights they are labeled for.	Per Dutchmen, panel labeled and wired as intended.	
15.	Camping World P.C., Fl.	All kitchen draws will not stay closed.	Removed all draws and adjusted guides to allow draws to latch in place.	
16.	Camping World P.C., Fl.	Black plastic trim on front of water heater door is too long, causing it to bulge out.	Not trimmed by factory. Removed, trimmed, reinstalled and resealed.	
17.	Camping World P.C., Fl.	External TV compartment does not stay latched even when locked.	Found frame bent at latch not allowing for adjustment. Removed latch and frame. Repaired frame. Reinstalled and adjusted and shimmed latch	
18.	Camping World P.C., Fl.	Front cap has large "glob" of paint on right side and has several areas that need touch up.	Repainted cap.	
19.	Camping World P.C., Fl.	Front cap has several areas that need touch up on left side.	Repainted cap.	
20.	Camping World P.C., Fl.	Exterior window frame on large window in living room has multiple scratches.	Repainted window frame.	During window frame painting, the painting contractor broke window. Window replaced at contractor's expense. Customer was NOT notified of this damage until unit was picked up.

21.	Camping World P.C., Fl.	Replace damaged A/C shroud.	Replaced A/C shroud.	
22.	Camping World P.C., Fl.	External radio control puck does not work.	Replaced control puck.	
23.	Camping World P.C., Fl.	Large window in living room was broken by technicians at Camping world Panama City, Fl.	Replaced window and frame.	
24.	Camping World P.C., Fl.	Butcher block sink inserts do not fit into kitchen sink.	Shaved inserts to allow fit.	
		Above items completed on 2/21/15	Days out of service this period: 88	Total days out of service to date: 88
4/4/15	Camping World P.C., Fl.	Master bedroom slide-out will not retract fully flush at rear edge. Slide-out also jerks and binds when moving. (Third time reported).	Bulb seal mounted too close & is pulling into track upon compression. Replaced bulb seal on both sides of slide.	
26.	Camping World P.C., Fl.	Interior trim missing on forward edge of master bedroom slide-out.	Installed trim	
27.	Camping World P.C., Fl.	Outer edge of master bedroom slide-out is misaligned, does not meet original factory sealant or sidewall trim.	Found broken screws due to misalignment of slide-out. Removed all screws and flange. Repositioned screw locations, sealed area. Adjusted slide for proper operation per factory instructions.	
28.	Camping World P.C., Fl.	Under bedroom slide-out has 90* angle aluminum bracket that has numerous broken screws and is pulling loose.	Replaced screws as part of #25.	

29.	Camping World P.C., Fl	Water leak in master bedroom slide-out area, causing water damage to top of dresser.	Removed window, resealed, and reinstalled. Replaced dresser counter top.	
30.	Camping World P.C., Fl.	Living room slide-out has broken electrical harness guide.	Replaced electrical glide bracket.	
31.	Camping World P.C., Fl.	Front Santi-flush system leaks.	Replaced bad clamp behind wet wall.	
32.	Camping World P.C., Fl.	Rear Santi-flush system leaks into rear bathroom and onto kitchen floor.	Wrong type clamp used on water line causing leak, replaced clamp.	
33.	Camping World P.C., Fl.	Shower drain leaking into basement storage area.	Broken ABS fitting at 90° elbow bracket, replaced fitting and bracket.	
34.	Camping World P.C., Fl.	Right front rain gutter still dumps water onto light fixture and causes bulb to blow. (Repeat)	Found lens housing warped causing water to leak inside, removed and replaced fixture per factory instructions.	
35.	Camping World P.C., Fl.	Dining room awning fabric is too loose, collects rain water.	Replaced fabric.	
36.	Camping World P.C., Fl.	Kitchen awning fabric is fraying for unknown reason.	Replaced fabric.	
37.	Camping World P.C., Fl.	Spare tire tool and safe are still missing.	Installed tool and safe.	
38.	Camping World P.C., Fl.	LED light strip under awning is separating from fabric.	Replaced LED light strip.	
		Above repairs completed 06/23/15.	Days out of service this period: 68	Total days out of service to date: 156

07/14/ 2015	RV Connections Panama City, Fl.	Tri-glide hitch air bag loses pressure every 3-4 hours.	Replaced hitch airbag.	Also found that the hitch has incorrect part number on hitch. Part number is for 18K hitch. Mfg. verified that hitch is in fact 21K. Later verified to be correct P/N.
39.	RV Connections Panama City, Fl.	Bathroom pocket doors do not stay in the stowed position when traveling.	Shortened retaining strap.	
40.	RV Connections Panama City, Fl.	Kitchen sink inserts do not fit into counter top. (granite)	Inserts are too large. Get estimate from contractor.	Estimate never obtained and issue still outstanding, must return camper again to get this fixed!
41.	RV Connections Panama City, Fl.	Exterior refrigerator compartment door frame hole cut too large, sunlight visible around compartment frame.	Added shims to door frame.	
42.	RV Connections Panama City, Fl.	Rear black water holding tank drain valve leaks, dumps waste material when cap removed.	Replaced rear dump valve.	
43.	RV Connections Panama City, Fl.	Front black water holding tank drain valve leaks, dumps waste material when cap removed.	Replaced dump valve.	
44.	RV Connections Panama City, Fl.	Fresh water holding tank will not fill past half way.	Found vent line routed below level of fill line, repositioned vent. Tank now fills to full on indicator.	
45.	RV Connections Panama City, Fl.	DVD player in garage will not play through TV	Removed TV, found cables disconnected.	
46.	RV Connections Panama City, Fl.			

47.	RV Connections Panama City, Fl.	Front passenger side rain gutter drains onto light fixture. Safety hazard! (Third time reported)	Light works fine.	
48.	RV Connections Panama City, Fl.	Zone 2 A/C cools room to set temp. but will not turn back on as temp in room rises.	A/C cycles on and off. No defect noted.	
49.	RV Connections Panama City, Fl.	Flex guard (wire support) under kitchen slide broken allowing wire harnesses to hang down.	Replaced flex guard.	
50	RV Connections Panama City, Fl.	Main slide makes a loud popping noise every 2-3 inches of travel.	Lubricated slide tracks.	
51.	RV Connections Panama City, Fl.	Both holding tank dump handles mounted on wet wall are extremely difficult to operate. Cables appear to be too long.	Disconnected cables from dump valves, cables operate freely, valves are difficult to operate. Replaced both dump valves.	
52.	RV Connections Panama City, Fl.	Bedroom slide out has 3 roller supports under slide but is only making contact to two of the rollers.	Adjusted rollers.	
53.	RV Connections Panama City, Fl.	Outside access hole for secondary refrigerator is cut too large. Sunlight is visible around compartment door when viewed from inside garage area.	Added shims and adjusted compartment door frame.	
		Above items completed on 09/02/2015	Days out of service this period: 48	Total days out of service to date: 204
09/15/ 2015 54.	RV Connections Panama City, Fl.	Two screws/nails sticking up under roof membrane. They are getting taller and are now 7/16" above roof deck, pushing up on membrane. REPEAT from PDI.	Pending	
55.	RV Connections Panama City, Fl.	Zone 2 A/C Will not turn back on after temp rises above set point. REPEAT.	Pending	

56.	RV Connections Panama City, Fl.	Kitchen floor covering torn by loose screw in bottom of kitchen slide.	Pending	
57.	RV Connections Panama City, Fl.	Water leaking down inside of the trim along right front side of wall and drains onto hitch King Pin.	Pending	
58.	RV Connections Panama City, Fl.	Bedroom slide out needs to be pushed out on back edge after first 3" of movement because it does not stay synchronized.	Pending	
59.	RV Connections Panama City, Fl.	Loose trim on interior of main living room slide out. (marked with tape).	Pending	
60.	RV Connections Panama City, Fl.	Trim on interior front of Kitchen slide is splitting (marked with tape).	Pending	
61.	RV Connections Panama City, Fl.	Loose trim on rear interior of kitchen slide. (marked with tape).	Pending.	
62.	RV Connections Panama City, Fl.	Happy Jack bed supports do not stay locked in the stowed position.	Pending.	
As of: 10/15/20 15		Still pending repairs/pickup	Days out of service this period: 30	Total days out of service to date: 234